

ORGANISATIONAL BROCHURE / OCTOBER 2026

Commissioning and service delivery

From scoped pilots to evaluated implementation.

People. Innovation.
Better outcomes.

ORGANISATIONAL OVERVIEW

Start with the service need.

Clarify the problem

Agree the intended population, access barriers, local pathways and decisions the work needs to inform.

Choose the commission

A demonstration, paid discovery phase, feasibility study, pilot or organisational licence can provide a proportionate starting point.

Define delivery and evaluation

Set the products, people, responsibilities, support, resources, measures and deliverables in writing. Bespoke engineering and specialist services are scoped explicitly.

ORGANISATIONAL OVERVIEW

Broad access. Targeted support.

Population information

Within the relevant commissioned Hub, Tier 1 provides eligible users with agreed Guides, practical tools and navigation resources.

Targeted enhancement

Tier 2 adds time- and pooled-quota-limited coaching to the same resident account. When the enhancement ends, the account steps down to funded Tier 1; prior plans remain available where privacy, retention and licence terms allow.

Optional shared learning

Tier 3 sessions and suitable recordings can be commissioned separately, including selected population-accessible resources where agreed.

Readiness before deployment

Agree the applicable clinical, privacy, security and accessibility assurance and complete required preparation before relevant live use. Each standalone Hub retains its own licence and access boundaries.

ORGANISATIONAL OVERVIEW

Beyond technology: coordinated delivery.

A coherent participant journey

Access, assess, plan, coach, connect and review can link digital assessment and planning to professional support and local resources.

Flexible access

Telephone, video, assisted-digital and appropriate in-person routes support participant choice and accessibility. Remote-first delivery does not remove the need for suitable alternatives.

Operational coordination

The independently licensed Service Operations Centre can support workforce availability, referrals, appointments, venues and oversight.

Clear accountability

Agree named service ownership, safeguarding, professional oversight, data responsibilities and reporting. No NHS-record integration or replacement of a mandated CRM is assumed.

ORGANISATIONAL OVERVIEW

Inclusive workforce. Measurable implementation.

More ways to contribute

Our developing workforce model combines dependable core employment, permanent part-time roles and a professionally supported flexible staff bank, where appropriate to the service.

Standards and progression

Training, supervision, continuity, cover and fair recruitment underpin the model. Optional participant-to-workforce training and paid trainee roles depend on funding, vacancies and competence.

Partnership routes

Explore specialist digital licensing, a consortium or lead-provider relationship, or a wider managed service where contractual, workforce and financial requirements can be met.

Learn before scaling

Evaluate accessibility, engagement, participant and staff experience, practical outcomes, capacity use and delivery costs. Wider implementation follows evidence and an agreed sustainable scope; no contract award or proven benefit is implied.

A CONVERSATION ABOUT YOUR PRIORITIES

Better access. Practical innovation. Lasting possibilities.

Explore a demonstration, a scoped paid pilot or an organisational licence and implementation partnership.

CONTACT

Dr Julie Winstanley
hello@livingwellpartners.co.uk
07575 515443

ONLINE

livingwellpartners.co.uk
livingwellhub.co.uk

REGISTERED COMPANY

Living Well Partners Ltd | Company number 17520315
Victoria Halls, High Sand Lane, Cockermouth
Cumbria, CA13 9NA, United Kingdom